

PHONE NETWORK SWITCH OFF

How it will impact your business?

WHAT IS HAPPENING?

Openreach will be switching off its PSTN (Public Switch Telephone Network) products and services in December 2025. They have also said it's set in stone and the deadline will be met.

It will impact every businesses that currently uses a broadband and phone line product. That's 82% of the UK. It will impact over 16 million phone lines and channels. All these businesses will need to upgrade to an alternative product within the next few years.

IMPACTED PRODUCTS

This will impact any broadband product that currently uses a traditional telephone line to work. These include:

- ADSL standard broadband
- FTTC superfast broadband
- G.Fast ultrafast broadband

Any business using one of these products to make and receive calls, will need to switch.

- Traditional copper phone line
- ISDN2
- ISDN30
- Narrowband line share

ALTERNATIVE PRODUCTS

You will need to upgrade to a broadband product called SOGEA (Single Order Generic Ethernet Access), which still requires a physical line but you are unable to make calls or receive calls from it. If you're lucky, you may even be able to receive Fibre to the Premises (FTTP) instead.

If you still need to make calls, then you will also need to switch to a VoIP product, which uses the internet instead of the phone network. You can also keep all your existing phone numbers too.

If you just need a phone line without broadband we will soon be providing a new broadband product with reduced bandwidth at a lower cost, just for calls.

WE CAN HELP YOU

Act now to make sure you don't get caught up in the inevitable last minute rush and potentially lose your business internet and calling capabilities.

We are already upgrading businesses to SoGEA products, and providing them with VoIP telephony. This can be done in as little as 10 days.

These new products are more reliable, and our VoIP product allows you to answer your work phone from anywhere in the world. You may find that you even save money on your existing service(s).

